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Cancellation Policy

Our policy is as follows:

Kindly ensure that you inform our office at least 24 hours in advance if you need to cancel or reschedule your appointment. Failure to provide the required notice will result in a charge equivalent to your regular session rate.

In the event that you are more than 20 minutes late for your appointment, we will be unable to proceed with the scheduled session, and it will be considered a "missed" appointment. A fee of \$50 will be applied in such cases.

We strongly advise our patients to gather all relevant information regarding their insurance coverage well ahead of their appointment. If you cancel with less than 24 hours' notice due to complications with insurance coverage, a missed appointment fee of \$50 will be applicable.

Our automated system serves as a courtesy reminder to our patients. However, no system is entirely foolproof. Ultimately, it is the patient's responsibility to remember their scheduled appointments. We kindly request that you value our time as we value yours.

Please don't hesitate to contact us if you have any questions or concerns.